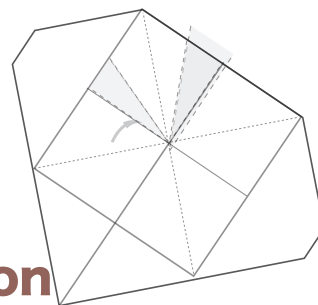


4



The Medical Services Division

4.1 GENERAL REMARKS

Medical Services Division ("the Division") provides in-patient hospital service, and out-patient medical / dental care to the community. The following services are provided by the Division:

Hospital Services	Clinic Services
- Caritas Medical Centre (under administration of Hospital Authority)	- Three Medical Clinics: at Caine Road, Ngau Tau Kok and Tsuen Wan
- Canossa Hospital (Caritas)	- Four Dental Clinics: at Aberdeen, Caine Road, Ngau Tau Kok and Tsuen Wan
- Precious Blood Hospital (Caritas)	

Caritas Medical Centre was opened on 17 December 1964 and was funded by Caritas – Hong Kong. The management has been taken over by the Hospital Authority ("HA") since 1992. Caritas – Hong Kong only participates in the Hospital Governing Committee and various sub-committees. In fact, the whole management power has vested in HA.

Canossa Hospital (Caritas) was founded in 1929 by the Canossian Daughters of Charity. Caritas – Hong Kong has been entrusted with the administration of the Hospital since 1992.

Precious Blood Hospital (Caritas) was established by the Sisters of the Precious Blood in 1937 and has become part of the family of Caritas – Hong Kong since 1993.

4.2 HOSPITAL SERVICES

CARITAS MEDICAL CENTRE

Highlights of the Year

Service Improvements

The radiological examinations were enhanced through the arrangement of extra sessions for elective ultrasound examinations in the 4th quarter of 2013 by recruitment of sonographer. The waiting time for the service was reduced significantly.

A validated malnutrition screening tool was piloted in the 4th quarter of 2013 to facilitate the implementation of nutrition screening to assess the nutritional status of patients on hospital admission.

Strengthening of Infection Control Measures

Programmes for prevention and control of Multiple Drug Resistant Organism Infections were launched in the Hospital by improving the

basic care procedures, environmental and equipment cleaning and disinfection. Targeted screening for Vancomycin Resistant Enterococci carriers was conducted from November 2013 to January 2014.

Staff Development and Training

Physical and psychological well-being of staff was promoted through a structured Healthy Staff Programme.

A Quality and Safety Presentation Seminar was conducted on 26 November 2013. There were 21 Continuous Quality Improvement ("CQI") teams from various departments presenting their CQI projects in the seminar.



Quality & Safety Presentation Seminar



Redevelopment Project

Phase II – Wai Ming Block (Ambulatory, rehabilitation and service facilities)

Most of the user departments had moved into the new Wai Ming Block and commenced services in March 2014. The landscaping and remaining works of the Phase II project would be completed by the 1st quarter of 2015.



▼ New Wai Ming Block

CANOSSA HOSPITAL (CARITAS)

Highlights of the Year

Service Improvements

The Endoscopy Unit was detached from the Out-patient Department as an independent unit.

In 2013/2014, the Central Sterile Supply Department, providing centralized cleaning and wrapping services, had been extended to serve all nursing departments.

Community Programme

The Wah Fu Haemodialysis Centre will be closing. To help those patients with financial difficulties, special fee packages had worked out with the doctors.

Staff Development and Training

Staff members were invited to share their experiences in building up strong team work in the Hospital at the CQI Forum and the Knowledge Sharing Café.

To reduce risks, staff members attended various train-the-trainer programmes covering Cardiopulmonary Resuscitation drills, usage of fire-fighting equipment and fire drills.

Progress of New Extension Project

The Building Department granted the occupancy permit to the new extension in August 2013 while the Department of Health granted the permit to the Hospital on the operation of the service at the new block in February 2014. The new extension has been in full service by the end of March 2014.

Renovation of the old block had started in March 2014, it was expected to take 18 months to complete.

The new extension has been renamed as “Block A” while the existing old block as “Block B”.

PRECIOUS BLOOD HOSPITAL (CARITAS)

Highlights of the Year

Resumption of the Laboratory and Diagnostic Imaging Services

The operation of the clinical pathology laboratory service and diagnostic imaging service of the Hospital had been out-sourced since 1990. Starting from 1 October 2013, the Hospital resumed the operation of these services in order to keep the services in line with the quality standard and service development of the Hospital.

Community Programmes

Pap Smear: With the subsidy from the Sham Shui Po District Council, the Hospital provided pap smear tests to female residents in the district for prevention of cervical cancer from April 2013 to June 2013. A total of 100 women were benefitted.

Community Antenatal Talks: Five antenatal talks were held in Tai Po, Mong Kok, Mei Foo and Wan Chai. 1,050 expectant mothers, some were with their families, attended the talks.



Community Antenatal Talk at Mei Foo



Community Antenatal talk at Mong Kok

New Projects

Clinical Information Module

The Hospital Information Technology Unit, with joint effort of the HA, developed and launched a clinical information module for Hospital Information System. The system allows doctors to write medical record and prescribe medicines with computer terminals in clinical areas of the Hospital. It incorporates a Structured Alert module and a Medical Order Entry module developed by HA, which ensure only territory-wide recognized allergy and drug names are used.

Pharmacy Management Module

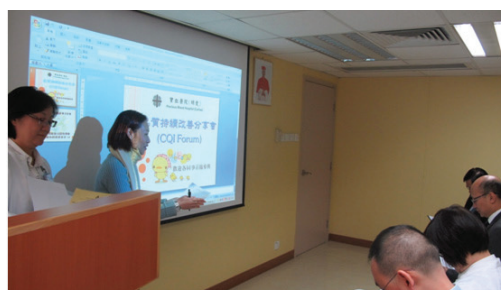
The module was developed by the Hospital Information Technology Unit and is on trial. It includes dispensing and stock management functions and is integrated with the Hospital Information System. It helps to minimize human errors in dispensing and stock management and off-load staff from data entry works.

Staff Development and Training

The first annual CQI Forum was held in December 2013 with all departments shared their achievements in CQI projects. The projects were assessed by an assessment team formed by senior management staff and the best three projects were selected. The activity helped to improve quality services in the Hospital.



Presentation in the CQI Forum



Staff sharing at the CQI Forum

4.3 CLINIC SERVICES

Highlights of the Year

In December 2013, the S. K. Yee Medical Foundation approved a grant to replace the existing medical / dental facilities at Caritas Ngau Tau Kok Clinic. The building work will be funded by the Reserve Fund in the Medical Services Division of Caritas – Hong Kong. The planning and design for the improvement works was completed in March 2014. After the renovation works is completed, Caritas Ngau Tau Kok Clinic will become a modern clinic with up-to-date facilities and a more comfortable environment.